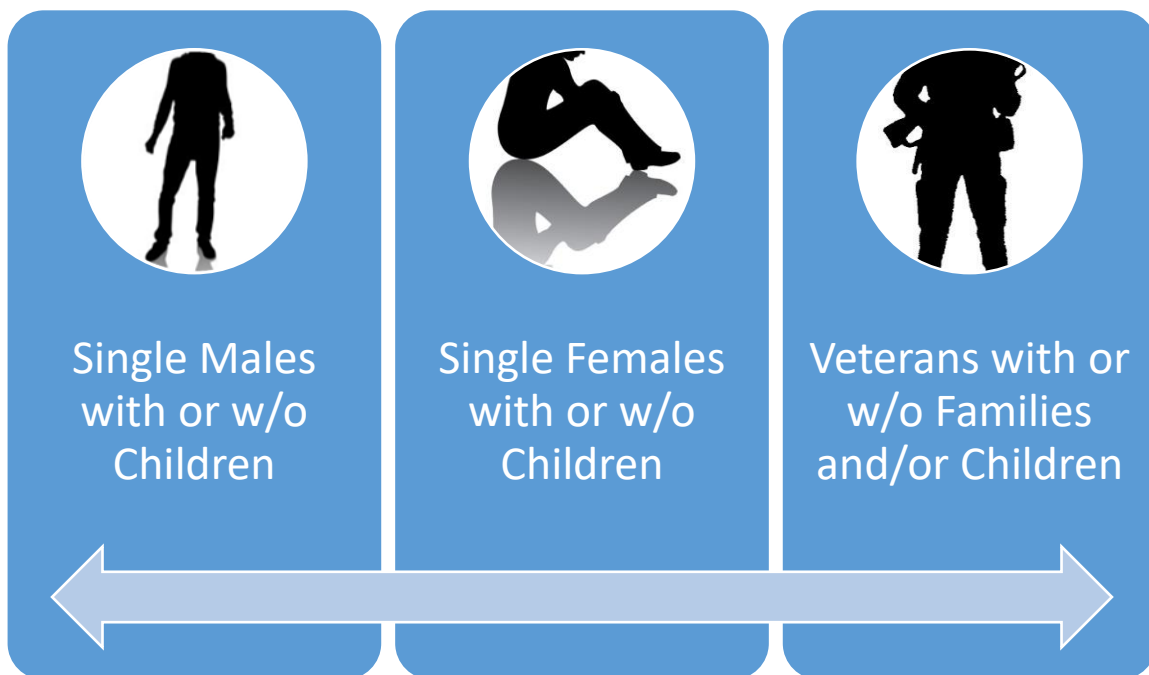


Approved by the CoC Governance Board July 17, 2017. Full membership vote to be held at the Annual CoC Meeting on August 24, 2017.

NWFL CoC Plan 2017

The 2017 Point in Time (PIT) count results are consistent with those from the past several years. The majority of those identified as homeless (unsheltered and sheltered) are singles. Therefore, we have determined that our Priority Populations for the NWFL CoC for the period of July 1, 2017 – June 30, 2018 will be those populations that are continuously hardest to house and stabilize in our community.

Serving Bay, Calhoun, Gulf, Homes, Jackson and Washington Counties, the CoC will prioritize services for the following populations:



As we all work to end Homelessness in the NWFL CoC, we have determined that the following timeline will be in place:

Ending Veteran Homelessness by 2018; Ending Chronic & Family Homelessness by 2020.

During FY 2017/18 we will work to accomplish the following goals in an effort to improve system performance, capacity and outcomes that lead to homelessness becoming brief, rare and non-recurring.

The responsible parties for each of these goals shall be the CoC Governance Board of Directors, The Lead Agency, Doorways of NWFL and all appropriate service providers – which will vary based on the type of services each agency provides. These agencies will encompass Medical and Mental Health services; Veterans Services; Employment services – including training and placement; Housing assistance providers; Shelter & Transitional Housing service providers; and, community stakeholders.

GOAL #1:

Further expansion of Coordinated Entry (CE), also referred to as Coordinated Intake & Assessment, for community wide launch by July 2018:

ACTIONS:

- Expand current CI&R Pilot Model from 2016/2017 CoC grant recipients to all CoC Direct Service Providers (both HMIS and non-HMIS agencies)
- Further develop standardized Assessment and Triage Tools including a formal pre-assessment tool
- More broadly publicize Priority Listing to appropriate service providers in the CoC for use in serving clients with the highest need
- Launch Pilot Resource Center Project as single point of intake, assessment & referral
- Further develop relationships and referral protocols with both Law Enforcement and the Mental Health community
- Reduce recidivism by properly assessing clients and diverting from law enforcement solutions which are costly and do not provide intensive case management and ongoing stabilization services.

GOAL #2:

Increase inventory of affordable housing by 2 – 3 single and/or multi-unit (2 -4 units) properties per year beginning July 1, 2017:

ACTIONS:

- Develop additional Landlord relationships by first providing education and awareness of Housing First concepts – fair rental practices regardless of previous history, CoC related supports such as case management, short term and/or long term supportive housing, fair housing practices, landlord benefits and evidence based practices for success. Adding properties slowly to demonstrate positive results and gain trust/acceptance for the process.
- Increase available inventory of one-bedroom apartments to accommodate the large single homeless population
- Expand communication and information sharing with each of the NWFL County's SHIP/Community Development Directors to coordinate service delivery and work cooperatively

GOAL #3:

Improve System-wide performance linked to outcomes and data quality exclusively by June 2018:

ACTIONS:

- Add 5 new HMIS participating agencies
- Improve HMIS training for HMIS users focusing on HUD definitions, entry/exit data, and performance measures
- Increase frequency of sharing aggregate performance data at the CoC Monthly meetings from periodic to monthly
- After one year (July 2018), shift funding decisions exclusively to performance driven decision making. Launch new scoring tool to measure applicants
- Continue to conduct periodic needs analysis to determine unmet needs and link appropriate resources to fill gaps

- Improve Coordination among social service agencies at the local and state levels with the CoC service providers to avoid duplication and streamline services.

GOAL #4:

Ongoing & Future Continuum of Care Planning

ACTIONS:

- Hold quarterly community stakeholder meetings
- Increase CoC Membership
- Further increase communitywide Point in Time participation
- Research and determine feasibility of the mobile PIT data entry tool as used by cities in Connecticut and Texas
- Increase Volunteer opportunities (for PIT, special projects, CoC meeting presenters)
- Increase employment opportunities throughout the CoC by additional relationships with employers and centralized referrals to Career Source.
- Develop Transportation solutions for homeless individuals and extremely low income individuals and families.