

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It  
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.  
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

### Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** FL-515 - Panama City/Bay, Jackson Counties CoC

**1A-2. Collaborative Applicant Name:** Homeless & Hunger Coalition of Northwest Florida Inc. DBA Doorways

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Doorways of NW FL

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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<b>1B-1.</b>	<b>Inclusive Structure and Participation–Participation in Coordinated Entry.</b>	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

**By selecting "other" you must identify what "other" is.**

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

**(limit 2,500 characters)**

FL-515 effectively addresses the needs of underserved communities by partnering with organizations led by individuals representing the black and brown communities with a focus on equitable and sustainable social change. Our CoC partners with the LEAD Coalition, which is a Community Development Corporation that convenes stakeholders to develop and implement authentic, collaborative solutions to the unique challenges of underserved neighborhoods with the mission of building trust, increasing safety, and restoring neighborhoods through unified community efforts. Since 2014, the LEAD Coalition has worked in Bay County's underserved neighborhoods to bring programs aimed at addressing burdens caused by poverty, such as homelessness. Programs such as Housing and workforce development, street outreach, and home ownership fairs provide resources to educate the community, offer jobs, financial assistance, and guidance, to address the needs of the underserved communities overrepresented in the homeless population.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

**(limit 2,500 characters)**

1. The CoC meetings for FL-515 are open to the public and social service agencies serving the counties of Bay, Calhoun, Gulf, Holmes, Jackson, and Washington in District 14 in the State of Florida. Since the COVID-19 pandemic, the CoC has offered both live meetings and virtual meetings. FL-515 schedules monthly meetings for the general membership. The Lead Agency places membership forms on each table before the monthly CoC Meeting and invites prospective members to join during our annual meeting. Membership forms can be found on our website as well. The CoC Outreach team is consistently attending meetings in the 6-county area personally inviting new individuals and service providers to the meetings and also offering memberships. The process for soliciting new membership is ongoing. At each CoC monthly meeting and all periodic community meetings held by other organizations, we solicit new members to the CoC. Our website also has a standing advertisement for new members. We actively invite new members via email and conversations. This past year we have increased membership to include several new organizations.
2. Our CoC ensures effective communication for persons with disabilities by using several means of communication, including via telephone, our website, and social media. Information about joining our CoC is listed on our website, which is compatible with the use of a screen reader for anyone who struggles with sight or other difficulties reading the information. To ensure access to our meetings for persons with disabilities, our CoC requires that any venue hosting our meetings comply with ADA guidelines to accommodate persons with disabilities. Our CoC also provides an electronic means of attending meetings through Zoom.
3. In order to address equity among culturally specific communities, FL-515 leadership seeks out organizations that serve those communities to discuss how they can participate meaningfully in the policymaking and direction of the CoC.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;	

3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

**(limit 2,500 characters)**

1. FL-515 believes in an open dialogue within our CoC area. Members of the CoC are present at all community-wide meetings to help inform discussion and to participate in dialogue with citizens and organizations across the 6-county catchment area. Some examples are the Kiwanis Clubs, Rotary Clubs, Chamber of Commerce meetings, Crisis Intervention training for Law Enforcement, and Town Halls. This format has been beneficial to FL-515 in gaining and soliciting opinions on preventing and ending homelessness.
2. CoC members are encouraged to speak with the press, local officials, at state and local legislative meetings, and at tourism development and economic development planning sessions about the current state of homelessness in our community. In addition, the CoC seeks out public information during these forums that would be useful in developing policies to prevent and end homelessness. In addition, FL-515 makes frequent visits around the 6-county area where an open discussion is held with all providers.
3. When soliciting input, our CoC ensures effective communication with persons with disabilities by using several means of communication, including email, the CoC’s website, phone communication, and social media. In addition to our virtual communication, input is requested in person at our monthly CoC meetings, which are held in ADA compliant venues with electronic access through Zoom. Our website is compatible with the use of a screen reader to assist those who struggle with sight or have other difficulties reading the information.
4. FL-515 uses information gathered in both public meetings and forums to address and implement new approaches to preventing and ending homelessness by incorporating that information and feedback into policy-making discussions and action strategies. As an example, providers from underserved rural counties expressed a concern that funding was concentrated primarily in urban areas. The CoC took this information to make the decision to redirect state funding to those underserved rural communities in the CoC.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications—the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

**(limit 2,500 characters)**

1. Our CoC notified the public for proposals by multiple lines of communication to ensure that the general public and all interested parties, regardless of whether they had previously received CoC program funding, were adequately notified with ample time to plan. These means of public notification include a detailed email announcement sent to the CoC membership mailing list, verbal announcements made at public CoC meetings, public announcements at city/county commission meetings, contacts with local developers, elected officials, non-member organizations and school districts, presentations at the local legislative delegation meetings, and a public facing announcement on the lead agency website.

2. The public notification for proposals announcement on our website is accompanied by all the necessary details and resources regarding the CoC competition. Among these resources are detailed instructions on submitting project applications as well as the grant timeline that outlines the process. Additionally, email notifications of the project application process were sent to the entire CoC.

3. Public notification of how the CoC will determine which project applications will be submitted to HUD are detailed in the public facing Project Rank and Review Selection Process posted on our website. That process begins with technical review of project applications by the CoC, after which the Ranking and Review committee reviews each application and scores it according to the CoC approved Project Review and Selection Process and updated FY2024 score card. The lead agency ranks projects highest to lowest based on scores. The project application with the highest score is included in the CoC's Consolidated Application submitted to HUD.

4. Our CoC ensures effective communication and accessibility for all by utilizing multiple avenues of public notification and having multiple lines of communication open (email, telephone, in-person, website updates). Additionally, our website is screen reader compatible to ensure that there are minimal to no barriers for any party interested in the funding opportunity.

# 1C. Coordination and Engagement

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<b>1C-1.</b>	<b>Coordination with Federal, State, Local, Private, and Other Organizations.</b>	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Nonexistent
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	Data Coordination	Yes



<b>1C-2.</b>	<b>CoC Consultation with ESG Program Recipients.</b>	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

<b>1C-3.</b>	<b>Ensuring Families are not Separated.</b>	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	No
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	No

<b>1C-4.</b>	<b>CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.</b>	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

<b>1C-4a.</b>	<b>Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.</b>	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

**(limit 2,500 characters)**

Our CoC has a formal reciprocal partnership with Bay District Schools (LEA) and Doorways (CoC Lead Agency) regarding families with school age children. Doorways refers these families to the school-based McKinney Vento Homeless Education Program (PATHS) for assistance with enrollment, school supplies, transportation, etc. PATHS refers to Doorways for assistance with housing, past-due bills rent & utility bills, food, etc. This process includes a specific designated contact person for each of these organizations. Doorways coordinates with the local RHYA shelter and TH (age 24 and under) program to ensure that these homeless unaccompanied youth are receiving all the appropriate educational services ensured by McKinney-Vento and the support services from Doorways.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

**(limit 2,500 characters)**

During the Coordinated Entry process, families with school age children are immediately referred to the McKinney-Vento education team (PATHS) via a phone call or email. Contact information is exchanged between PATHS staff and the family. The families are made aware of their eligibility and the need for potential McKinney-Vento services is discussed, depending on the situation. If a PATHS staff member is not immediately available, a message is left and/or an email is sent with the referral information. Additionally, PATHS provides yearly training for all agencies during one of the monthly CoC meetings regarding this referral process.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	No
4.	Early Head Start	No	No
5.	Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No

6.	Head Start	No	No
7.	Healthy Start	No	No
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. Our CoC regularly collaborates with victim service providers, including state domestic violence coalitions, state sexual assault coalitions, and anti-trafficking service providers to update CoC-wide policies, particularly as they relate to the CoC and ESG programs, by maintaining open lines of communication to seek their expertise and ensuring that they have a heavily weighted influence in our CoC-wide policy. The Director of the local Salvation Army Domestic Violence Program is the Chairman for the Program Council, one of the governing bodies of the Florida Partnership to End Domestic Violence, thus ensuring CoC-wide policies and procedures align with the statewide domestic violence coalition. To cultivate impactful influence, Victim Service Providers are regularly scheduled for educational presentations at our CoC meetings and are available for open discussion afterwards. Additionally, the lead agency coordinates with prominent Victim Service Providers, such as Gulf Coast Sexual Assault and Salvation Army's Domestic Violence program, to guide and inform updates to existing, and develop new, CoC-wide policy and procedures with guidelines specific to engaging victims of domestic, sexual, and inter-relational violence and stalking.

2. To ensure all housing and services provided in our CoC, particularly those funded through CoC and ESG programs, are trauma informed to meet the needs of survivors, our victim service providers regularly present trauma informed content at the CoC meetings as a means of ensuring all CoC staff are knowledgeable and competent to meet the needs of survivors. Salvation Army, the primary victim service provider in our CoC, works with all certified domestic violence centers in the state of Florida to ensure service provision is empowerment based, trauma informed, and participant centered through training, technical assistance, quality assurance and cooperation with various service providers. Additionally, housing providers are encouraged to consult with a victim service provider upon engaging with a survivor so that the housing provider is guided by the appropriate expertise. Lastly, the lead agency consults with Gulf Coast Sexual Assault and Salvation Army to advise on implementation of CoC sanctioned trauma informed training to ensure all members are educated to meet the needs of survivors.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1. Coordinated Entry staff has a direct line of communication with our domestic violence and sexual assault providers. Our coordinated entry staff follow the guidelines of these providers in the creation of our safety planning protocols. Our safety plans include ensuring that only essential staff are present in the office during intake and developing a client-specific set of actions that lowers the risk of being further victimized as well as increasing their safety inside the home. Staff will establish code words that indicate whether the client is in a safe place to discuss services. Staff also coordinate with law enforcement to provide an escort, ensuring that clients can safely exit their situations.

2. In collaboration with our domestic violence and sexual assault providers, our Coordinated Entry staff implements confidentiality protocols that allow us to serve survivors without identifying information being available. These protocols include the use of an HMIS comparable database to collect data when receiving services from a Victim Service Provider. Otherwise, data for clients not served by a Victim Service Provider is entered into the CoC's HMIS, and client profiles are locked to protect confidentiality.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		
7.			

&nbsp;

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

**(limit 2,500 characters)**

1. In collaboration with our local VAWA provider, our CoC developed and approved an emergency transfer plan in 2023. It is an official component of CoC policy and is posted on the CoC lead agency website.
2. During the coordinated entry process, all households regardless of known survivor status are informed about emergency transfer rights and procedures verbally and in the welcome packet provided upon intake to a housing program. Details about emergency transfer are outlined in the Emergency Transfer Plan which is public facing on the lead agency’s website.
3. To request an emergency transfer, a tenant must notify the housing program’s administrator or manager and submit a written request for a transfer to that individual. The tenant’s written request for an emergency transfer should include either: a. A statement expressing why the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains in the same dwelling unit assisted under the housing provider’s program; or b. A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-day period preceding the tenant’s request for an emergency transfer. The housing program may request additional documentation from a tenant in accordance with the documentation policies of HUD’s regulations at 24 CFR part 5, subpart L.
4. The housing program will act as quickly as possible to move a tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking to another unit, subject to the availability and safety of a unit. If the housing program does not expect to have another unit available within a reasonable period of time, it will contact other housing programs in the area to determine whether they have an available unit. If a unit is available, the tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant is being transferred.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC’s geographic area.	

**(limit 2,500 characters)**

Survivors of domestic violence, dating violence, sexual assault, and stalking participate in the same intake process and coordinated entry assessment as all other populations experiencing homelessness with no required referral from a victim service agency. Survivors are considered for all available appropriate housing, and are not limited to DV shelters only. If safety during the intake process is a concern, we have alternative methods of completing the intake (phone intake, coming to the individual, etc.). Once the assessment is complete, the survivor is referred to the appropriate provider according to their specific needs.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC ensures survivors receive safe housing and services by:	
	1. identifying barriers specific to survivors; and	
	2. working to remove those barriers.	

**(limit 2,500 characters)**

1. The CoC's Victim Service Providers provide individual support to participants identified as being a survivor of domestic violence dating violence sexual assault and stalking. During the intake process the program advocate will work with the victim to identify their specific need based on their unique situation and assist with identifying strengths and barriers. The advocate assists the program participant with identifying short and long term goals they believe will meet their current safety, situation and need. Participants in the domestic violence program have identified various barriers they face including past criminal histories, credit issues, evictions, lack of employment and/or employability skills.

2. Victim Service Providers assign advocates to provide individual support to participants identified as being a survivor of domestic violence, dating violence, sexual assault, and stalking. These advocates will work with and for the survivor to overcome barriers by providing supportive case management, providing personal and/or financial advocacy with landlords, utilizing CoC partnerships and resources, and assisting with identifying steps to achieve relevant goals.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:		
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and	
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.	

**(limit 2,500 characters)**

1. FL-515 has developed an Anti-Discrimination policy that is based on the Reinstatement of HUD’s Discriminatory Effects Standard as its official anti-discrimination policy. The CoC, through its Governance Board, will create a sub-committee to oversee and monitor anti-discrimination throughout the agencies. In this way, FL-515 can be sure that voices from across the community are represented. FL-515 partnered with LGBTQ Center of Bay County and Gulf Coast LGBTQ Center when forming the Youth Action Board. The vice president of the Youth Action Board (YAB) has been selected by the Florida Coalition to End Homelessness to serve on their Youth Action Board.
2. During annual monitoring visits, the CoC reviews the anti-discrimination policy for each project being monitored to ensure alignment with CoC policies. Where discrepancies are present, CoC staff makes a note in the monitoring document and subsequent meetings are held to address those discrepancies and adjust them to more closely align with those of the CoC.
3. FL-515 uses an approved Coordinated Entry process that exists to eliminate discrimination. Agencies who participate in the Coordinated Entry process and HMIS data collection are reviewed for disparities in services through annual data analysis. FL-515 provider partners are monitored bi-annually for inclusivity and anti-discrimination practices. The reporting data that is collected at time of service is reviewed and monitored for completeness and accuracy.
4. If providers are found to be out of compliance with FL-515 anti-discrimination guidelines, the provider is put on 6-month probation. Within these 6 months the provider will be reviewed monthly for compliance. They are given an opportunity to come back into compliance with the understanding that if compliance is not met, funding will be removed.

1C-7.	Public Housing Agencies within Your CoC’s Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	
	You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.	
	Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC’s geographic area, provide information on the one:	

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Panama City Housing Authority	9%	Yes-Both	No
Housing Authority of Springfield	10%	No	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	



	Describe in the field below:
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1. Both Panama City Public Housing Authority and HA of Springfield worked with CoC member agencies informally to house homeless families as soon as possible. However, CoC leadership recognized the importance of having written homeless guidelines. A written policy established documented priority in the local community for the benefit of our homeless population. Area case workers provided data to support the need for preferences. Team members from Housing authorities and the CoC met together to create general homeless preference policies that would work for both agencies, the CoC, and house homeless families first.

2. Not Applicable – FL515 has worked to establish homeless preference in local housing authorities.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	No
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.	Private landlords	Yes

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	No
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No

7.	Public Housing	Yes
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		<b>Program Funding Source</b>
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Florida Housing Finance

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	1
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	1
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.  
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

**(limit 2,500 characters)**

1. Our CoC uses HUD’s Housing First Standards Assessment Tool to evaluate any projects that indicate Housing First compliance on their project application. This evaluation gives CoC leadership a comprehensive understanding of the extent to which applicants implement Housing First principles into their project. In addition, Coordinated Entry data is reviewed periodically to ensure that project referrals are accepted by providers regardless of perceived barriers to entry.
2. The list of factors and performance indicators our CoC uses during Housing First evaluation includes, but is not limited to: low-barriers to entry, expedited admission, housing is considered permanent, housing is based on client choice, leases are standard, services are voluntary and based on client choice, housing is not dependent on service participation, and substance use is not a reason for termination from project.
3. Our CoC does not have existing CoC-funded housing projects, so evaluations for Housing First compliance are currently limited to information provided in new project applications. Going forward, the CoC will evaluate CoC-funded renewal project compliance with Housing First commitments during annual monitoring. The monitoring team will review leases, policies, participant handbooks, case notes, and client interviews to ensure that standards included in the evaluation tool are implemented. Failure to adhere to Housing First commitments will result in a finding, at which point the monitoring team will make specific recommendations to correct the finding. If subsequent monitoring indicates that a project is unable or unwilling to make the necessary changes, the project will be at risk for reallocation during the next grant application cycle.
4. All grant applicants, including ESG and state funded applicants, are required to describe their plans to adhere to Housing First. The CoC provides training on Housing First to grant applicants and continued training throughout the fiscal year, including at monthly subcontractor meetings. In addition, Housing First evaluations will be completed at least annually on all ESG and state funded housing providers.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.
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**(limit 2,500 characters)**

Our CoC’s street outreach efforts are tailored to persons experiencing homelessness who are least likely to request assistance. With the help of local law enforcement, street outreach workers travel to and engage with chronically homeless individuals who rarely leave their encampments, providing them with food, water, and clothing and encouraging them to apply for additional services to meet their needs. Street outreach workers often attend events and other places where people experiencing homelessness congregate to inform them of our services and encourage them to participate. Street outreach programs have even collaborated with programs to expand income eligibility requirements to better serve the needs of the BIPOC (Black, Indigenous, People of Color) and LGBTQ+ communities.

<b>1D-4.</b>	<b>Strategies to Prevent Criminalization of Homelessness.</b>	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC’s strategies to prevent the criminalization of homelessness in your CoC’s geographic area:

	Your CoC’s Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	No
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	No
3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	No
4.	Other:(limit 500 characters)		

<b>1D-5.</b>	<b>Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.</b>	
	NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2023	2024
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	103	38

1D-6.	Mainstream Benefits—CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI—Supplemental Security Income	Yes
3.	SSDI—Social Security Disability Insurance	Yes
4.	TANF—Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

**(limit 2,500 characters)**

1. The CoC collaborates with our local FQHC, PanCare, to provide medical, dental, mental and behavioral health services. These services include a mobile healthcare clinic to provide services free of charge to the client to ensure reach across the entire catchment area. The CoC notifies housing project providers across the 6 county area of the service availability and schedule. In addition, Avicenna Clinic, a local healthcare provider, provides medical services to the uninsured, and Basic of Northwest Florida provides HIV testing quarterly to persons experiencing homelessness.
2. Recognizing the importance of SOAR certification, our CoC leadership is researching availability of SOAR training in our area and holding discussions with leadership from CoC member partners to encourage program staff to seek certification.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:

1.	respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

**(limit 2,500 characters)**

1. Our CoC collaborates with state and local public health agencies by maintaining an open line of communication between housing and public health subject matter experts to inform outbreak response in our CoC. The local health department's Operations and Management Consultant Manager is a member of the CoC and regularly updates the CoC membership with information regarding community health improvement. The CoC follows local public health infection control guidance and community healthcare providers adhere to disease reporting mandates for timely notification of potential disease outbreaks. Representatives from the CoC attend CHIP Housing Workgroup meetings at the local health department to ensure that the housing and public health sectors are not operating in silos.
2. Our CoC collaborates with public health agencies to develop procedures to prevent outbreaks of disease among the homeless population by ensuring the CoC has the necessary knowledge and supplies for primary prevention practices. Our local health department provides the CoC with donated outbreak prevention supplies such as masks, gloves, sanitizers, rapid testing and informational brochures that are free and accessible to the homeless population. Additionally, the CoC collaborates with community healthcare providers to coordinate on-site testing and/or vaccination clinics for communicable diseases such as Hepatitis, HIV, and respiratory infections, at a variety of local settings convenient to the homeless population.

<b>ID-7a.</b>	<b>Collaboration With Public Health Agencies on Infectious Diseases.</b>	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
	1. effectively shared information related to public health measures and homelessness; and	
	2. facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

**(limit 2,500 characters)**

1. Any updates regarding infectious disease outbreaks received from local, state or federal health authorities were immediately forwarded to the mass CoC email listing. During the monthly CoC web-based meetings, staff from local health agencies were available to answer questions and give updated reports regarding efforts to prevent or limit disease outbreaks among both providers and program participants
2. The CoC's lead agency receives informational brochures and posters along with supplies such as masks and hand sanitizers from various local health authorities and distributes these to local shelters, service provider facilities and locations where homeless people gather such as parks, camps, meal distribution points, etc. During the distribution process, information is shared regarding the importance of using these items to prevent or limit the spread of infectious disease.

<b>1D-8.</b>	<b>Coordinated Entry Standard Processes.</b>	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	can serve everybody regardless of where they are located within your CoC's geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. Our Coc's Coordinated Entry system covers 100% of our geographic area by making the assessment process accessible both virtually and in person. Clients in remote areas can call the lead agency, or other access points, and schedule phone intake and assessments or schedule for us to come to them allowing clients to receive in-person services locally. Our Coordinated Entry System prioritizes persons living in the rural and underserved counties that have had a historically more difficult time accessing services in efforts to expand the reach of services to our entire catchment area. Furthermore, our CoC is in the process of establishing more access points in these rural areas to make in-person services more accessible for our entire catchment area. Moving forward, housing providers in the entire catchment area will be required to be Coordinated Entry access points in addition to current efforts.
2. Our CoC utilizes a community-developed prioritization tool to standardize the assessment process to ensure equal access for anyone seeking housing services. The prioritization tool utilized to standardize assessments was developed with the guidance of HUDs Coordinated Entry Workshops and is based on PIT data, client served data, service provider input, and client feedback to ensure fair and equitable allocation of resources. When assessments reveal clients with particularly high barriers the CoC conferences with providers to problem solve and identify possible solutions to the clients unique housing barriers.
3. Our CoC collects personal information from clients in a trauma informed way by first making sure the client feels safe enough to share their story by creating a confidential, calm, compassionate and respectful environment. The CE assessment is designed to minimize repetition of questions and avoid overly intrusive questions. Clients are always in control during the assessment process and are informed that they are not required to discuss anything they are not comfortable addressing and it will not effect their eligibility to receive services.
4. The standard process of our Coordinated Entry assessment is updated annually based on feedback from providers through CoC-wide surveys administered at CoC meetings and client feedback surveys. As we continue to improve our CE system, we will be having monthly provider meetings to update policies, procedures, and best practices in real time.

	1D-8a. Coordinated Entry—Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;



	3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
	4. takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1. Our CoC reaches people who are least likely to apply for homeless assistance by engaging with individuals during the application for/receipt of other benefits. These individuals are encouraged to participate in our Coordinated Entry program so that we can assess and work to meet their individual needs. Our CoC has increased street outreach providers within our entire catchment area to engage individuals least likely to seek the services they need. Additionally, our CoC utilizes our faith-based organizations to identify encampments and areas where the homeless population congregates that were not previously known.
2. Our CoC uses the Coordinated Entry Prioritization Tool that was created using provider and HMIS data reports during intake to determine prioritization of clients based on their level of vulnerability. In our CoC, families with children under the age of 10, individuals and families actively fleeing domestic violence, and those experiencing chronic homelessness are given the highest priority. Other factors that determine prioritization include belonging to a racial minority, identifying as a member of the LGBTQ+ community, and having a disabling condition.
3. Our CoC keeps a list of properties for use by Rapid Rehousing and other projects that provide permanent housing. When notified that a home becomes available, a member of our CoC contacts the individual or family at the top of the priority list based on the Coordinated Entry Prioritization Assessment within 24 hours to begin the process to look at and claim that property if it is suitable for their needs and preferences. Our CoC also continues to build relationships with private landlords to increase the number of properties accessible to these projects in an effort to reduce the amount of time people most in need of assistance spend homeless.
4. The CoC Coordinated Entry Prioritization Tool has been updated to streamline the Coordinated Entry assessment process, reducing the burdens of repetitive, unnecessary, and invasive questions. The lead organization’s intake form has also been modified to reflect the items necessary for the completion of the Prioritization assessment. The coordination of these forms allows the client to answer any given question only once. The lead organization provides these coordinated forms to all members of the CoC and its projects and encourages their use as examples to reduce undue burdens on clients during the coordinated entry process.

1D-8b.	Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC through its coordinated entry:	
	1. affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;	
	2. informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	

3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.
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**(limit 2,500 characters)**

1. Our CoC affirmatively markets the services that we provide through our Coordinated Entry Program by outreach efforts informing potential CE clients of their rights to be assessed for services regardless of national origin, race, color, religion, sex, gender identity, sexual orientation, level of education, etc. Service providers direct clients to the lead agency website for information about the availability of services. The website explains that all individuals experiencing homelessness are eligible to be assessed for services regardless of national origin, race, color, religion, sex, gender identity, sexual orientation, level of education, etc.

2. Our CoC informs participants of their rights and remedies during our Coordinated Entry intake process. All new clients entering the Coordinated Entry Program are provided with a welcome packet that includes a detailed list of their rights and responsibilities, a copy of our Public Privacy Notice, and a copy of the Federal Fair Housing Law.

3. If unfair housing practices are discovered during the coordinated entry process, our Coordinated Entry Specialist works with the impacted clients to report the issue. The Panama City Community Development department supervises the jurisdictional Consolidated Plan under which FL-515 operates. It is ultimately responsible for collecting and investigating any sort of complaint regarding Fair Housing in this area. The complaint form is located on their website. Clients are also advised that they may contact HUD directly at their complaint hotline number.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	04/01/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

**(limit 2,500 characters)**

1. Our CoC uses census data, Point-in-Time data, client served data, and various HMIS data elements such as exit destinations and length of time homeless to determine whether racial disparities are present in the provision and outcome of services in our CoC.
2. To determine if racial disparities are present, our lead agency/ HMIS lead starts by comparing our annual PIT data to local Census data to understand the magnitude of overrepresentation of a given racial group among the sheltered and unsheltered homeless population. We then cross-reference client served data with PIT and census data to identify racial disparities in service provisions. Our lead agency/ HMIS lead looks at measures such as project length of stay, length of time homeless, and exit destinations stratified by racial groups to assess if membership to a racial minority group is a modifier of program outcomes.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

**(limit 2,500 characters)**

Although our CoC does not currently have any CoC-funded housing projects, our plan to address racial disparities in those projects will include reporting disparities quarterly at the CoC meetings. In addition, our CoC’s plan for ongoing evaluation of system level processes for racial equity is to annually conduct racial analysis in conjunction with the point-in-time to identify presence and magnitude of any racial disparities. As we analyze these data, we adjust our CE processes based on identified racial disparities by making over-represented groups a higher priority.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	
	Describe in the field below:	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

**(limit 2,500 characters)**

1. Measures that our community uses to track progress towards preventing and eliminating disparities in the provision and outcomes of services are centered around efforts to identify cultural, historical, and environmental context of the population we serve. A primary measure of progress is the evaluation of the racial composition of stakeholders, provider staff and decision makers that have a seat at the table. Our CoC strives to make sure that the voices influencing decisions are an accurate representation of the population we serve. Another measure to track progress is comparing the length of stay in a project, services received, and exit destinations stratified by racial groups. This stratified measure is an indicator of how quickly a client’s needs are being met and whether race is an effect modifier of outcomes. This measure provides insight as to what adjustments need to be made in a project to close the racial gaps in these measures. Additionally, our CoC considers the objectives driving initiatives such as whether the project is targeting or prioritizing service provision to marginalized groups. The measures stated can be compared longitudinally to previous years to assess progression towards a more equitable provision of services and equitable outcomes in FL-515.

2. To track measures of progress towards equity, HUD’s Racial Equity Tool is used as a critical first step in identifying disparities and changes in the racial composition of our community. Equipped with the foundational knowledge provided by the Racial Equity Tool, we then consult our public facing Community, System Performance, and Project Performance Dashboards that transform raw HMIS data into actionable information used to assess and track progress towards eliminating identified disparities as well as create awareness in the form of public and transparent service provision and outcomes in our homelessness response system. These public facing dashboards utilize Imported data from our HMIS to provide a platform for equity analysis by any viewer.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC’s Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

**(limit 2,500 characters)**

Our CoC places great emphasis on having people with lived experience involved in leadership and decision making processes. Members of our CoC were asked to contact current participants in programs providing homelessness assistance to youth between the ages of 16 and 24 to invite them to join our Youth Advisory Board, which influences decisions made affecting youth experiencing homelessness. Our governance board is comprised of multiple individuals with lived experience who provide a unique perspective to help inform decisions. Additionally, there are persons with lived experience on our Ranking and Review committee. Persons with lived experience are encouraged to take leadership roles on this and many other committees. The CoC Governance board actively recruited its members by having programs providing homelessness assistance reach out to clients that had successfully completed/exited the programs.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.  
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	20	1
2.	Participate on CoC committees, subcommittees, or workgroups.	20	2
3.	Included in the development or revision of your CoC’s local competition rating factors.	2	0
4.	Included in the development or revision of your CoC’s coordinated entry process.	2	2

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

**(limit 2,500 characters)**

Our CoC provides professional development and employment opportunities by encouraging its members to recruit volunteers, interns, and employees with lived experience. We also encourage that preference for positions be given to these individuals. Once brought on board, these individuals receive training, certifications, and hands-on experience in the workplace, meeting not only immediate financial needs, but also providing opportunities for building a more stable future. For example, one of our largest transitional housing programs offers administrative positions to program graduates to build professional development.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below:
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1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

**(limit 2,500 characters)**

1. Our CoC routinely gathers feedback from people experiencing homelessness through the feedback form created by the Lead Agency. This form gives clients an opportunity to anonymously provide input on our current services as well as suggestions for additional services that would better meet the needs of our clients. This form is provided during outreach and at our Community Resource Center.
2. Our CoC gathers feedback from people experiencing homelessness routinely through street outreach and coordinated entry access points. This feedback occurs on a daily basis and is presented at lead agency’s weekly staff meetings.
3. The Rapid Rehousing Feedback Form is provided to clients 6 months after receiving assistance through our ESG RRH program or when a client exits the program. This form allows our CoC to gather feedback from people who have received assistance through this program by affording the client the opportunity to provide feedback on what services did and did not help them achieve their goals of stable permanent housing. The form also requests suggestions for improvements and additional services that may allow us to better serve the needs of future clients in these programs.
4. The lead agency conducts client satisfaction survey as part of our semi-annual monitoring and evaluation for each CoC and ESG funded project.
5. Our CoC has implemented changes to our intake process, street outreach, Community Resource Center, and many other programs to address challenges raised by people with lived experience. Our CoC has created access points at various locations throughout our catchment area as well as allowing our case managers to travel to clients without transportation to an access point. We have updated our intake form to remove invasive/unnecessary questions. Our CoC has also invited guest providers to the Community Resource Center to provide services frequently requested by our clients on site for a one-stop-shop approach.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC’s geographic area regarding the following:	
	1. reforming zoning and land use policies to permit more housing development; and	
	2. reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1. FL-515 CoC has met with the Elected Officials and Local organizations responsible for rezoning and land use policies to permit more housing development in our catchment area. The Executive Director of the lead agency was appointed to the County Affordable Housing Commission Board on June 19, 2024. This board is currently developing a plan to rezone commercial and public properties not currently in use to be used as housing facilities. As a result of these meetings, the Affordable Housing Commission is considering a plan for the County Commission to rezone commercial properties and other public properties. The assistant to the Bay County Director of Affordable Housing was invited to be on the CoC Governance Board and has attended every meeting since July 2024.

2. Steps the CoC has taken in the last 12 months to engage local government to reduce regulatory barriers include: making recommendations to Bay County to adjust pollution regulations near a defunct paper mill to allow for development of affordable housing, and commissioning a study with Texas A & M University to make suggestions for working with watershed property in Bay County to determine potential for housing development.



## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	08/28/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition.	08/28/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.  NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.  
 Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	160
2.	How many renewal projects did your CoC submit?	1
3.	What renewal project type did most applicants use?	HMIS

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.  NOFO Section V.B.2.d.	
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Describe in the field below:	
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1. While our CoC has no CoC-funded housing projects, we used data from projects funded by other sources (such as ESG) to analyze and evaluate each project’s Key Elements, CoC Participation, Proposal Quality, and Agency Capacity using the Review and Ranking Scorecard. Past performance was considered a significant indicator of future ability to run a successful project. One component of the Agency Capacity section, for example, evaluates length of time that the applicant has been in operation – less than 4 years, more than 4 but less than 10 years, and more than 10 years, with the highest number of years having maximum points.
2. Our CoC analyzed data collected from applicants and HMIS to determine the average amount of time between initial intake and transition to permanent housing. This analysis also allowed our CoC to determine common barriers that caused lengthier episodes of homelessness. The Proposal Quality aspect of the Review and Ranking Scorecard scored projects using the results of this analysis.
3. Our CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in and the ability to maintain permanent housing with the Key Program Elements and CoC Participation sections of the Review and Ranking Scorecard. The CoC Participation section includes participation in the Coordinated Entry process. The CE process prioritizes applicants based on severity of needs and vulnerabilities experienced by program participants that would prevent transition to or ability to maintain permanent housing. Projects that were confirmed by the Coordinated Entry Specialist to have followed Coordinated Entry protocols without side doors were awarded maximum points, with fewer points awarded to any who used the process but did not fully follow the protocols.
4. The severe barriers our CoC considered in the local ranking and review process include low/no income, substance abuse, and chronic homelessness. In section one of our score-card, projects receive an additional 10 points for addressing these severe barriers. This ensures preference for projects that address these severe barriers.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
	1. how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
	2. how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
	3. how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1. The race that is most over-represented in the local homeless population is African American, which makes up 28% of our client base, yet is 13% of the population in our CoC’s catchment area, according to US Census data. After the creation of the Project Application Scoresheet, three members of the African American community with lived experience in homelessness were consulted and asked to provide feedback regarding the rating factors used to review our project applications.
2. The most over-represented race in our local homeless population, representing 30% of our clients, is African American. To ensure that this population was adequately represented in the review, selection, and ranking process, 50% of our Rank and Review Committee is African American.
3. The Review and Ranking Scorecard allows for up to 20 points for serving persons with barriers to participation, particularly those over-represented- in our CoC. In our CoC this is the African American population: 10 for addressing barriers related to race/ethnicity and up to 10 depending on the number of years spent serving the target population. With all other aspects of project quality being equal, projects that identify and address these barriers are ranked higher than those that do not.

<b>1E-4.</b>	<b>Reallocation–Reviewing Performance of Existing Projects.</b>	
	NOFO Section V.B.2.f.	

Describe in the field below:

1.	your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC’s local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

**(limit 2,500 characters)**

1. Although FL-515 currently does not have any CoC funded housing projects, Reallocation will begin when renewal projects are evaluated each year. As part of our scoring process, each project will be evaluated primarily on its impact on System Performance Measures and whether it addresses a current need in the CoC. Renewal projects scoring lowest will be subject to reallocation.
2. Because our CoC currently has no CoC funded housing projects, FL-515 has not identified any low performing or less needed projects this year.
3. Because our CoC currently has no CoC funded housing projects, FL-515 has not reallocated any projects due to low performance or less need this year.
4. Because our CoC currently has no CoC funded housing projects, FL-515 currently does not have any low performing or less needed projects to reallocate this year.

<b>1E-4a.</b>	<b>Reallocation Between FY 2019 and FY 2024.</b>	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/14/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	<p>Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website—which included:</p> <ol style="list-style-type: none"> <li>1. the CoC Application; and</li> <li>2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.</li> </ol>	
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**You must enter a date in question 1E-5c.**

1E-5d.	<p>Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.</p>	
	<p>NOFO Section V.B.2.g.</p> <p>You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p>	

	<p>Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.</p>	
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**You must enter a date in question 1E-5d.**

## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2A-1.</b>	<b>HMIS Vendor.</b>	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky
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<b>2A-2.</b>	<b>HMIS Implementation Coverage Area.</b>	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Multiple CoCs
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<b>2A-3.</b>	<b>HIC Data Submission in HDX.</b>	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
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<b>2A-4.</b>	<b>Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.</b>	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

**(limit 2,500 characters)**

1. FL515’s primary victim service provider is The Salvation Army’s Domestic Violence Program. Doorways actively fosters an open line of communication with our victim service providers to cultivate trust and collaboration as it pertains to data collection. To ensure DV housing and service providers collect data in a comparable database, Doorways meets with the Salvation Army at least annually to discuss updates to data collection requirements and to provide the most recent HUD HMIS documents including HUD’s HMIS Data Standards Manual, HMIS Data Standards Dictionary, Universal Data Elements and any updates as they are released by HUD. The CoC requires Salvation army to provide periodic reports equivalent to those that the general CoC generates in our HMIS.

2. FL515’s primary victim service provider, Salvation Army, utilizes Osnium for DV housing and service data collection. Osnium is a confirmed HUD compliant database with functionality to build reports consistent with the most recent HMIS data and technical standards, and reporting requirements such as ESG CAPERS and APRs.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	93	22	96	83.48%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	87	0	12	13.79%
4. Rapid Re-Housing (RRH) beds	38	0	38	100.00%
5. Permanent Supportive Housing (PSH) beds	70	0	70	0.00%
6. Other Permanent Housing (OPH) beds	5	0	5	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

	1. steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
	2. how your CoC will implement the steps described to increase bed coverage to at least 85 percent.



**(limit 2,500 characters)**

1. Emergency Shelter: Coverage rates for ES fall just below the 85% coverage rate due to the Armstrong House, a faith-based 19 bed Emergency Shelter in a rural area in our CoC. To increase ES bed coverage to 100%, over the next 12 months we will attempt to establish the Armstrong House as a CE access point, as our CoC is currently in the process of increasing the number of CE access points in our rural communities. Transitional Housing: Over the next 12 months our coverage rates for TH will increase to 100% as we recently gained HMIS participation from a 75-bed TH facility that was previously non-HMIS participating in our CoC.

Over the past year, our CoC has started expanding HMIS participation among housing providers in the rural communities that were historically non-HMIS participating. We are hopeful that the increase in HMIS participation from other providers in these rural communities will provide some incentive for non-HMIS providers to consider HMIS participation to increase the bed coverage.

2. To implement the steps described above, the Lead Agency will set up a meeting with Armstrong House Emergency Shelter to discuss establishing them as a CE access point. The Lead Agency will explain both the community benefits and the responsibilities of being a CE access point and participation in HMIS. Additionally, the Lead Agency will offer to sponsor licenses and address any perceived barriers to participation. FL-515 will continue to encourage HMIS participation CoC-wide by reiterating the importance of HMIS participation and bed coverage during announcements at our monthly CoC meetings.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	
	Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes

## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/24/2024
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. During the PIT planning process our CoC engaged unaccompanied youth by consulting with local universities, school districts, and youth serving organizations to advise on how to best reach the homeless youth in our community. In addition, Our CoC has a Youth Action Board who advised on what service-based events to host during the point-in-time count that would attract youth experiencing homelessness.
2. We consulted with the Unaccompanied Youth Homeless Education contact person in the largest school district in our catchment area to identify locations where the homeless youth congregate based on her data and the personal experience of her outreach team.
3. Several youth were included in the counting process. We extended invitations to youth in Transitional Housing to participate in the count and several committed to help. However, severe weather including tornados impacted their ability to safely participate. We were unable to reschedule the events that the youth were scheduled to participate in.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
	4. describe how the changes affected your CoC's PIT count results; or	
	5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

**(limit 2,500 characters)**

1. Our CoC did not make any changes to our sheltered PIT count implementation, including methodology or data quality, between 2023 and 2024.
2. The primary change that occurred in our unsheltered PIT count implementation between 2023 and 2024 involved our service-based events. The CoC has previously coordinated service-based events throughout a 7-day counting window, but it was determined that this methodology led to significant count duplication. To limit this duplication in the 2024 count, the CoC planned simultaneous large scale events in one day. Unfortunately, severe weather caused cancellation of those events. In fact, severe weather in our geography, including tornados, created a significantly negative impact on the data quality of the count implementation as a whole. Service-based events were largely cancelled or scaled down for the safety of staff and clients.
3. Our CoC was not affected by people displaced by people displaced by a natural disaster who recently arrived in our CoC.
4. These changes and challenges likely distorted our PIT count results. The weather events that took place prior to the count are thought to have increased the number of individuals homeless. However, the barriers to adequate training and volunteer capacity, along with the persisting weather conditions, affected our ability to adequately engage our homeless population. For these reasons, we feel our 2024 PIT count is likely an underestimate of individuals experiencing homelessness at that time.

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2C-1.</b>	<b>Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.</b>	
	NOFO Section V.B.5.b.	
	In the field below:	
	1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
	2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

**(limit 2,500 characters)**

1. Our Coc determined the risk factors used to identify persons experiencing homelessness for the first time by analyzing data from HMIS and coordinating with our member agencies to assess trends prevalent in those seeking assistance for the first time.
2. Our CoC has developed several strategies to address individuals and families at risk of becoming homeless. Through data collected from participating agencies, our CoC identified the following risk factors for first time homelessness: Fleeing domestic violence, severe mental and physical health concerns, residing in an institutional care facility for less than 90 days, and low/fixed income status. Our strategies to address these factors include Homeless Prevention such as assistance with utilities and rent, assistance with childcare and transportation for employment, discharge planning with case managers, and access to professional development and employment opportunities.
3. Doorways of Northwest Florida

<b>2C-1a.</b>	<b>Impact of Displaced Persons on Number of First Time Homeless.</b>	
	NOFO Section V.B.5.b	
	Was your CoC’s Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	No

2C-2.	<b>Reducing Length of Time Homeless—CoC's Strategy.</b>	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

**(limit 2,500 characters)**

1. Our CoC uses a Housing First strategy to reduce the length of time that individuals and families experience homelessness. Our first priority is moving them from an unsheltered status to a safe location. A prioritization assessment is then completed through the Coordinated Entry Program and clients are placed on a by-name list according to priority. When notified that a home becomes available, a member of our CoC contacts the individual or family at the top of the priority list within 24 hours to begin the process to look at and claim that property.
2. Our Coc identifies individuals and families with the longest lengths of time homeless through data collection in HMIS and collaboration with street outreach providers in our catchment area. Our Coordinated Entry Prioritization Assessment considers not only the length but also the number of episodes of homelessness when determining placement on the by-name list. When a housing unit becomes available through low-income housing or private landlord, the individual or family at the top of the priority list is referred for placement with a rapid rehousing provider, if necessary.
3. Doorways of Northwest Florida

2C-3.	<b>Successful Permanent Housing Placement or Retention –CoC's Strategy.</b>	
	NOFO Section V.B.5.d.	

In the field below:

1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

**(limit 2,500 characters)**

1. Our CoC increases the rate of client exit to permanent housing by developing case plans for those that are exiting a housing program to identify formal and informal supports to make sure they have everything they need to exit from the program to maintain their housing. Some transitional housing clients do not exit the program unless there is a permanent housing situation identified for them to exit to. All clients are assigned case managers who collaborate with the client to assess their specific barriers to financial stability and self-sufficiency. Once barriers are identified, a robust case plan is created with detailed action steps designed to overcome said barriers. These steps may include financial planning, basic life skills, professional development, continuing education, and medical care plans.
2. Our CoC increases the rate that individuals and families in permanent housing projects retain their housing through our case management system. Our case managers develop a detailed action plan upon intake to address the current needs and future goals of each client. At least once per month, the assigned case manager will meet with the client to review the progress made and update the current plan. These plans include steps to develop a monthly budget, procure and maintain employment, further education, and improve overall mental and physical health. When a client is ready to exit our program, their case manager will ensure that the client has a plan in place and access to all resources necessary to maintain stable housing.
3. Doorways of Northwest Florida

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	
	In the field below:	
	1. describe your CoC's strategy to identify individuals and families who return to homelessness;	
	2. describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1. Individuals and families who return to homelessness are identified through our data management system and/or self-report. Persons seeking assistance complete an intake interview during which prior episodes of homelessness are identified. This information is confirmed through the service history information located in HMIS.
2. Our CoC reduces the rate of additional return to homelessness through follow up case management after a client has complete a housing program. Case managers follow up with clients periodically after an exit to assess housing stability and provide appropriate interventions as necessary to prevent further episodes of homelessness.
3. Doorways of Northwest Florida

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	

1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

**(limit 2,500 characters)**

1. Members of our CoC work to build relationships with local businesses, temporary employment agencies, and career resource centers that could provide employment opportunities to participants in CoC programs. Our case managers assist clients with access to employment cash sources by referring clients to a point of contact at CareerSource. Our Community Resource Center hosts Hire Quest to assist clients with applications and resume writing. A local contractor does a 6-week construction skills workshop to provide trade-skill training. If clients successfully complete the 6-week program they are given a toolbox, potential job placement, and a gift card for additional work-related supplies. Additionally, our CoC provides trolley passes for local transportation to and from employment to eliminate transportation barriers to employment cash sources.
2. Our CoC works with mainstream employment organizations such as CareerSource, Hire Quest, and Goodwill Training Center, to increase their employment cash income by improving job skills making them more competitive in the job market. For example, Goodwill Training Center works with clients to develop Information Technology skills to develop high value skillsets for employment opportunities in high demand fields.
3. Doorways of Northwest Florida

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	

In the field below:

1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

**(limit 2,500 characters)**

1. Our CoC's strategy to increase non-employment cash income includes the following: assisting clients with setting up accounts with the Florida Department of Economic Opportunity and applying for unemployment benefits; assisting clients with applications for SSI and SSDI benefits with the Social Security Administrative office; providing transportation to interviews/appointments with benefit offices; and educating clients on the process of applying for benefits.
2. Doorways of Northwest Florida

### 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>3A-1.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Housing Resources.</b>	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
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<b>3A-2.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.</b>	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	No
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<b>3A-3.</b>	<b>Leveraging Housing/Healthcare Resources–List of Projects.</b>	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			



### 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
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3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

**(limit 2,500 characters)**

### 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
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4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

**You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.**

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	108
2.	Enter the number of survivors your CoC is currently serving:	52
3.	Unmet Need:	56

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

**(limit 2,500 characters)**

1. The number DV survivor count is taken from the domestic violence program's internal data system that tracks all services provided. We added this number to the number of individuals in the CoC's HMIS who reported being a DV survivor in all rapid rehousing projects and our coordinated entry by-name-list.
2. Our CoC uses data extracted from Osnium, the DV program's comparable database, as well as the CoC's HMIS for non-DV projects, to calculate the number of DV survivors needing housing or services.
3. Our CoC is unable to meet the needs of all survivors of domestic violence predominantly due to the lack of affordable housing in our catchment area. In addition, permanent housing in our CoC has been funded solely by state/local grants, which are typically limited in total funds and are non-renewable. With this new TH-RRH project, we could establish a robust and long-term intervention for our survivor population.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

<b>Applicant Name</b>
The Salvation Arm...

## Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	The Salvation Army, a Georgia Corp DBA The Salvation Army Panama City
2.	Rate of Housing Placement of DV Survivors–Percentage	12%
3.	Rate of Housing Retention of DV Survivors–Percentage	88%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

**(limit 1,500 characters)**

1. The rate of housing placement is calculated based on the sum of individuals exiting the DV shelter, individuals assisted financially with housing cost, and individuals referred to a CoC Rapid Rehousing program for placement, divided by the total number of survivors served.
2. The housing placement rate accounts for exits to safe housing, as all independent housing in which the applicant places survivors is considered safe housing.
3. The project applicant calculates housing retention by dividing the number of survivors previously placed who returned with a housing need or was evicted from their placement within one year, divided by the total number of survivors placed.
4. The data source for housing placement is Osnium, an HMIS-comparable database, as well as HMIS Rapid Rehousing data.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below how the project applicant:
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC’s emergency transfer plan;
3.	determined survivors’ supportive services needs;
4.	connected survivors to supportive services; and
5.	moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1. Project applicant ensured that survivors were quickly moved into safe affordable housing by providing information on available affordable housing options and assistance with housing applications. Project applicant also pays for application fees, transportation, and arrears for rent/mortgage/utilities if it's safe for the survivor to remain in current housing to prevent homelessness. Applicant has developed relationships with landlords, real estate agents and property managers to advocate on behalf of survivors who are faced with housing barriers.
2. The project applicant currently prioritizes survivors based on the requirements of the grant funder. Currently, priorities includes open Child Protection cases, families with children, and single individuals. Additionally, individuals currently residing in the safe house are prioritized.
3. When the project applicant receives a referral, an in-person meeting is scheduled with the survivor, during which a program advocate completes a lethality assessment to develop an immediate safety plan. Identification of any urgent needs of the survivor and their children guides development of a service plan. Based on the trauma specifics and the survivor’s stated personal goals and preferences, advocate and survivor establish goals tailored to their situation. Barriers to safe permanent housing are identified and a detailed action plan with necessary steps to achieve goals is established.
4. To connect survivors to supportive services, the project applicant helps survivors develop a resource network based on stated need, and educates the survivor regarding the importance of community supports to achieve goals. The project applicant encourages the survivor to identify potential barriers to access of services and assists in developing strategies to overcome those barriers. A welcome packet that includes a list of local resources is provided to the survivor, along with a list of specific individualized resources. In addition, survivors are provided with a telephone to facilitate contact with service providers, and transportation is provided as needed.
5. The project applicant moves survivors from assisted housing to housing they can sustain by identifying what they are able to afford according to their current income. Advocates assist clients with obtaining and maintaining stable employment to ensure stable income needed to sustain housing and assist client with their budget

4A-3d.	Applicant’s Experience in Ensuring DV Survivors’ Safety.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;

2.	making determinations and placements into safe housing;
3.	keeping survivors' information and locations confidential;
4.	training staff on safety and confidentiality policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1. Project applicant understands the importance of protecting the privacy and confidentiality of survivors experiencing homelessness. Applicant takes steps to ensure the privacy and confidentiality of survivors by conducting interviews in a private room with only the survivor and program advocate in attendance and establishing code words to facilitate safe confidential information exchange. Survivors must be brought to the safe house by either an advocate or law enforcement escort and are educated on mobile tracking services on during their intake process to ensure the intake location is safeguarded.
2. The project applicant ensures the safety and confidentiality of DV survivors experiencing homelessness by empowering the survivor to make their own educated determination of what is safest for them. Advocates provide counseling and educate the client on best safety practices to help inform their decisions.
3. Every advocate and volunteer working for the project applicant is required to read, understand and acknowledge the laws regarding confidentiality of the safe house facility. Every contractor for the facility signs a confidentiality agreement and is required to notify staff 24 hours prior to being at the safe house. Staff notify all shelter participants of impending visits by non-staff so that survivors may remain hidden if they desire. Survivor data is stored in a private, secure database that may be accessed only by staff who have completed core comp training. Paper documents containing survivor information are kept in locked file cabinets in a locked office.
4. All program staff and volunteers are provided training as part of their onboarding and orientation process. Each of the relevant state statutes are provided for the staff review. Staff is required to sign off confirming they understand the seriousness of confidentiality. Further, all staff are required to review program policies, employee manual, and statutes each year and are required to sign off confirming have read and reviewed the confidentiality and safety policies and procedures of the program.
5. Applicant provides a safe house with a secure, fenced area with access only by staff. Security cameras monitor the facility and every security measure possible has been employed to ensure the safety of all survivors residing in the safe house. Applicant has onsite management and video doorbells for added security in rural counties. Staff are on duty 24 hours per day at the safe house.

4A-3d.1.	Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.	

**(limit 2,500 characters)**

The project applicant evaluates its ability to ensure participant safety through annual monitoring process completed by the Department of Children and Families and other funders. During this process, the applicant’s ability to ensure the confidentiality of survivors and the physical safety of the survivors at the local shelter is evaluated. Further, along with funder monitoring we encourage program participants to complete an exit evaluation. Exit form questions include whether the program was able to keep participants and their children safe, and if the participant has learned techniques to keep themselves and their children safe. The most significant area of improvement identified is the need for additional safe shelter locations in the catchment area. Adding additional safe shelter locations would increase the safety of DV survivors served by the project by increasing available locations for survivors to stay with their children when fleeing their home. Another area for improvement would be increased transportation options in the rural communities, and to provide reduced rates for transportation. This would increase the overall safety of survivors accessing services.

4A-3e.	Applicant’s Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
NOFO Section I.B.3.j.(1)(d)		
Describe in the field below the project applicant's experience in:		
1.	prioritizing placement and stabilization of survivors;	
2.	placing survivors in permanent housing;	
3.	placing and stabilizing survivors consistent with their preferences; and	
4.	placing and stabilizing survivors consistent with their stated needs.	

**(limit 2,500 characters)**



1. The project applicant’s experience with placing and stabilizing clients has included prioritizing populations according to grant requirement. Due to funder expectations the project applicant has been prioritizing placement and stabilization since its inception. The program receives calls for safe shelter on a daily basis and has to consider all aspects of each caller’s situation, determine lethality of each individual, determine safety and assists participants in identifying any alternative safe placement.
2. The project applicant places survivors into permanent housing by referring clients, who have identified housing as a need during the intake process, to the providers in the CoC that had openings for placement. Recently, the project applicant was awarded funds to assist with placement without having to refer clients to partner providers.
3. The project applicant’s advocates provide information to survivors about various housing options in the community, empowering the survivor to identify the most appropriate solution to meet their needs. The advocate provides housing advocacy on behalf of the participants and supportive services consistent with their preferences.
4. for all current projects, the project applicant conducts a needs assessment with each DV participant upon their request for services. Once a formal needs assessment is completed, the advocate works along with the participant in a partnership to address the participants stated needs that may not have been captured on the formal needs assessment. These needs are taken into consideration when determining placement.

4A-3f.	Applicant’s Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of the project applicant’s experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:	
	1. establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;	
	2. providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;	
	3. emphasizing survivors’ strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;	
	4. centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;	
	5. providing a variety of opportunities for survivors’ connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and	
	6. offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.	

(limit 5,000 characters)

1. Project applicant has established an environment of safety and security not only at the safe house but in each of the outreach service locations. The applicant acknowledges and understands that every survivor's situation is unique to them and that every survivor has experienced trauma due to domestic violence. The trauma response of every person is different and the safe house provides an educational environment that assists survivors in understanding their unique situations. Each survivor is met where they are in the process. Staff are trained to understand that each person reacts differently to traumatic situations.
2. Staff receive ongoing training on trauma, providing trauma-informed services and how to work with survivors who have experienced trauma. Support groups are provided for the participants where they have the opportunity to discuss DV, trauma, and empowerment with other participants.
3. The project applicant works with every survivor of DV from a strengths-based perspective, providing assistance to each survivor individually to identify their personal strengths. Each survivor works with program advocates to identify individual goals and case plans that outline their identified needs, situations and assets available to the individual.
4. The project applicant provides opportunities for every staff person to receive training and information about cultural responsiveness and inclusivity. The applicant works to understand any areas of needed improvement through questionnaires provided to participants.
5. Project applicant provides program participants with opportunities to participate in a variety of activities that encourage connections with faith-based organizations, peers, and other support groups if they choose.
6. Participants are provided with any needed referrals for supportive services including parenting classes, childcare, connections to legal services, and transportation to access those needed services while residing in the safe house, with subsequent arrangements for safe transportation when receiving outreach services.

4A-3g.	Applicant's Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

**(limit 5,000 characters)**

\* Crisis DV Services such as: a. Emergency Safe Shelter -TSA DV Program staff advocates & Resident Monitors. b. Peer Counseling/Advocacy- available to counsel when appropriate 24 hours per day, seven days a week. c. 24-Hour Hotline- TSA DV Program hotline is staffed by shelter employees & direct service volunteers.

\*Community Education- Community Awareness/ Education team (CPI Victim Advocate, Relocation Specialist & Rural Victim Advocate) provides community education in various community health fairs, conferences, & multiple other community events.

\*Law Enforcement Training - TSA DV Program has created a Community Education/ Professional Training team that will provide training to Law enforcement and the 14th Judicial Circuit.

\* Safety Planning- monthly staff meetings review best practices involving all program services. The staff is provided with information regarding on-line training & pertinent articles which address safety planning & assessing lethality. Additional focus has been placed on safety planning around technology which includes but is not limited to the internet, social platforms, cell phones & tracking devices.

\*Assessment of Children/Children’s Programs-The Child/Youth Risk Assessment & Basic Needs Assessment are provided at both the safe house upon the child’s arrival & in the outreach/satellite office. Further, in shelter an infant & toddler assessment is conducted with the parent of any child under the age of four.

\* Information & Referral- The Salvation Army staff are responsible for being knowledgeable of the community resources & referral procedures. During intake the advocates along with the participants determine barriers which might affect the participants to access & maintain permanent housing. The participant’s need for services such as financial management, credit repair, employment &/or educational needs for gaining & maintaining employment are identified.

\* Housing Search- The Salvation Army Advocates establish working relationships with local landlords. The program aids the participants in completing applications & advocating for reduced application fees.

\*Long term housing stability safety planning- All participants of the domestic violence program establish safety planning with the assistance of program staff to promote violence free living & working in the community. Additional safety measures are taken to provide participants with safety devices such as ring doorbells & personal safety alarm key chains/& or GPS notifiers.

4A-3h.	Applicant’s Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	
	Describe in the field below how the project(s) will:	
1.	prioritize placement and stabilization of program participants;	
2.	place program participants in permanent housing;	

3.	place and stabilize program participants consistent with their preferences; and
4.	place and stabilize program participants consistent with their stated needs.

**(limit 2,500 characters)**

1. Project applicant will adhere to Housing First principles by making housing and stabilization the first priority, followed by supportive services as determined by the survivor. In determining priority for survivor placement, applicant will place those currently residing in DV safe shelter first due to their limits in the allowable length of stay in the shelter.
2. The project applicant will establish relationships with landlords to identify available units. Project applicant will provide the client with a list of available housing option and let the client determine what would be the best fit for their needs. The project applicant will assist clients with move-in costs, followed by a progressive engagement model with gradually diminishing assistance by 10% a month for up to 6 months.
3. Project applicant works with each survivor individually to identify preferences related to housing location, size, and included amenities, among other things. Knowing that not all preferences will be possible to accommodate, survivor will rate the preferences as first, second, and third choice, allowing the survivor to establish autonomy in their housing choices. As the applicant locates affordable housing, applicant and survivor will work together settle on a choice that meets enough preferences to satisfy the survivor, while ensuring that the survivor will realistically be able to sustain that housing when support ends.
4. Project applicant works with each survivor individually to identify preferences related to housing location, size, and included amenities, among other things. Knowing that not all preferences will be possible to accommodate, survivor will rate the preferences as first, second, and third choice, allowing the survivor to establish autonomy in their housing choices. As the applicant locates affordable housing, applicant and survivor will work together settle on a choice that meets enough preferences to satisfy the survivor, while ensuring that the survivor will realistically be able to sustain that housing when support ends.

4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below examples of how the new project(s) will:	
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

**(limit 5,000 characters)**

1. Project applicant will maintain an environment of safety and security in every permanent housing placement intervention. The applicant acknowledges and understands that every survivor's situation is unique to them and that every survivor has experienced trauma due to domestic violence. The trauma response of every person is different and applicant will provide an educational environment that assists survivors in understanding their unique situations. Each survivor will be met where they are in the process. Staff are trained to understand that each person reacts differently to traumatic situations.

2. Staff who have received training on trauma will provide trauma-informed services understand how to work with survivors who have experienced trauma. Support groups will be provided to participants where they will have the opportunity to discuss DV, trauma, and empowerment with other participants.

3. The project applicant will work with every survivor of DV from a strengths-based perspective, providing assistance to each survivor individually to identify their personal strengths. Each survivor will work with program advocates to identify individual goals and case plans that outline their identified needs, situations and assets available to the individual.

4. The project applicant will provide opportunities for every staff person to receive training and information about cultural responsiveness and inclusivity. The applicant will work to understand any areas of needed improvement through questionnaires provided to participants.

5. Project applicant will provide program participants with opportunities to participate in a variety of activities that encourage connections with faith-based organizations, peers, and other support groups if they choose.

6. Participants will be provided with any needed referrals for supportive services including parenting classes, childcare, connections to legal services, and transportation to access those needed services during their enrollment in the RRH project.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
	1. with a range of lived expertise; and	
	2. in policy and program development throughout the project's operation.	

**(limit 2,500 characters)**

1. The project applicant will involve survivors with lived expertise by employing those survivors as staff and program advocates. The project applicant will consider survivor thoughts and opinions on all aspects of programing and development.

2. Survivors will be involved in policy and program development in multiple ways. Most of the staff that will be working for the project are survivors of DV and are part of the team that will make suggestions for program development and operations. Further, the applicant will provide numerous outlets for survivors to provide feedback on programming, services and operating aspects. The applicant will incorporate suggestions for service improvements based on survivor feedback whenever possible.

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
  - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
  - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	1C-7. PHA Homeles...	10/22/2024
1C-7. PHA Moving On Preference	No		
1D-10a. Lived Experience Support Letter	Yes	1D-10a. Lived Ex...	10/22/2024
1D-2a. Housing First Evaluation	Yes	1D-2a. Housing Fi...	10/23/2024
1E-2. Local Competition Scoring Tool	Yes	1E-2. Local Compe...	10/22/2024
1E-2a. Scored Forms for One Project	Yes	1E-2a. Scored For...	10/22/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	1E-5. Notificatio...	10/22/2024
1E-5a. Notification of Projects Accepted	Yes	1E-5a. Notificati...	10/22/2024
1E-5b. Local Competition Selection Results	Yes	1E-5b. Local Comp...	10/22/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2A-6. HUD's Home...	10/23/2024
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		



## Attachment Details

**Document Description:** 1C-7. PHA Homeless Preference

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:** 1D-10a. Lived Experience Support Letter

## Attachment Details

**Document Description:** 1D-2a. Housing First Evaluation

## Attachment Details

**Document Description:** 1E-2. Local Competition Scoring Tool

## Attachment Details

**Document Description:** 1E-2a. Scored Forms for One Project

## **Attachment Details**

**Document Description:** 1E-5. Notification of Projects Rejected-Reduced

## **Attachment Details**

**Document Description:** 1E-5a. Notification of Projects Accepted

## **Attachment Details**

**Document Description:** 1E-5b. Local Competition Selection Results

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**

## Attachment Details

**Document Description:** 2A-6. HUD's Homeless Data Exchange (HDX)  
Competition Report

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:**

## Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

Page	Last Updated
1A. CoC Identification	09/18/2024
1B. Inclusive Structure	10/23/2024
1C. Coordination and Engagement	10/23/2024
1D. Coordination and Engagement Cont'd	10/23/2024
1E. Project Review/Ranking	Please Complete
2A. HMIS Implementation	10/21/2024
2B. Point-in-Time (PIT) Count	10/21/2024
2C. System Performance	10/21/2024
3A. Coordination with Housing and Healthcare	10/21/2024
3B. Rehabilitation/New Construction Costs	10/21/2024
3C. Serving Homeless Under Other Federal Statutes	10/21/2024

<b>4A. DV Bonus Project Applicants</b>	10/24/2024
<b>4B. Attachments Screen</b>	Please Complete
<b>Submission Summary</b>	No Input Required



#### 4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

##### **Local Preferences [24 CFR 982.207; HCV p. 4-16]**

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

##### PHA Policy

The PHA will use the following local preferences:

1. The PHA will offer a preference to any elderly or disabled family.
2. The PHA will offer a local preference to families that reside in Bay County Florida.
3. The PHA will offer a local preference to any active Public Housing Participant at the time of HCV application.
4. The PHA will offer a local preference to homeless families through the “Homeless Partnership Referral Program”.

# CHROME

CHRIST HELPING RESCUE  
OPPRESSED MEN EVERYDAY

Lived Experience  
Support Letter  
10-10a  
page 1 of 3

October 2, 2024

STILLwaters  
ministries, inc.

To whom it may concern:

Please accept this as a letter of support for Doorways of NWFL application for the FY25 NOFO Grant serving the homeless in our community. As a person that has experienced homelessness and now serving on the CoC Governance Board, I see the importance of the Continuum of Care in our area. I am in full support of the CoC's priorities for serving those with severe service needs. Doorways of NWFL, the lead agency has been a mainstay in serving the homeless population in the six-county service area for over 15 years. Without the merit of their services, the homeless population would be without access to safe shelter, housing referrals, gateway services, and case management promoting independent growth and permanency.

Doorways of NWFL has a long history of partnering with other community providers successfully and their reputation is one that reflects a sincere commitment to quality and caring for the young people of yesterday, today, and tomorrow. Doorways of NWFL, the Northwest Florida Continuum of Care is consistently working together to advance opportunities and services for the homeless population including youth and families. We believe the funds placed in their management are invested wisely.

Thank you:



John Jenkins  
Director, CHROME Ministries  
Office: 850-394-4411  
Cell: 850-356-8323

**Pastor Robert Flores**  
President / Executive Director

# Eden Shores Ministries

**Administrative Office**  
7940 Front Beach Rd  
Panama City Beach, FL 32407

**Lisa Flores**  
Director

Where Lives Are Being Changed!

**Office - (850) 775-6507**  
**24Hr - (850) 867-6748**

**Jenny Shiver**  
Office Manager

**E-mail: director@edenshores.net**

October 22, 2024

*Lived Experience  
Support Letter*

*ID - 10a page 2 of 3*

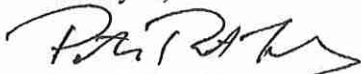
To whom it may concern:

Please accept this as a letter of support for Doorways of NWFL application for the FY25 NOFO Grant serving the homeless in our community. As a person with lived experience, I enthusiastically support and agree with the FL-515 Continuum of Care priorities regarding serving those with severe service needs. For the last year, I have served on working group at the COC and have had the ability to provide my unique perspective and feedback to the CoC during policy discussions and the decision-making process. I look forward to continuing this important relationship.

Doorways of NWFL has a long history of successfully partnering with other community providers. Their reputation reflects a sincere commitment to quality and caring for the young people of yesterday, today, and tomorrow. Doorways of NWFL, the Northwest Florida Continuum of Care, consistently works together to advance opportunities and services for the homeless population, including youth and families. We believe the funds placed in their management are invested wisely.

As a person who has experienced homelessness, I see the importance of the Continuum of Care in our area. Doorways of NWFL, the lead agency has been a mainstay in serving the homeless population in the six-county service area for over 15 years. Without the merit of their services, the homeless population would be without access to safe shelter, housing referrals, gateway services, and case management promoting independent growth and permanency.

Thank you,



Pastor Robert Flores  
President / Executive Director





Lived Experience  
Support Letter  
ID-10a  
Page 3 of 3

To whom it may concern,

My name is Chris Hockman, I am the Senior Outreach Coordinator for Oxford House Inc. here in Florida as well as a person in long-term recovery and having experienced Homelessness. Upon request, I am writing this letter in support of Doorways of Northwest Florida. I have had the privilege of participating in the Doorways of NWFL Continuum of Care meetings over the past few years and have observed their dedication to our community. I also serve on the Grants Rank and Review Committee. In working with Doorways and its staff, they have been professional and willing to go above and beyond in offering opportunities for involvement and assistance for Oxford Houses members as well as members of the community. In my professional opinion, this organization serves a vital role as a community partner. In working with Doorways, I have personally experienced working with other community partners on projects that have made a positive impact in Circuit 14 and look forward to future projects to come. As a member of CoC FL 515, I am in agreement with the CoC Priorities for serving individuals and families experiencing homelessness with severe service needs in the CoC geographic area. If there is any other information needed pertaining to my knowledge or support, please feel free to contact me.

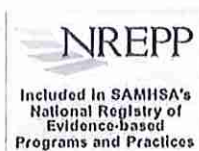
With regards,

A handwritten signature in black ink, appearing to read 'CHOCKMAN'.

[\(602\) 501-1268](tel:(602)501-1268) [oxfordhouse.org](http://oxfordhouse.org)

[oxfordvacancies.com](http://oxfordvacancies.com)

[1010 Wayne Ave., Suite 300, Silver Spring, MD 20910](https://www.oxfordhouse.org/locations/1010-Wayne-Ave-Silver-Spring-MD-20910)



## 1E-2. Local Competition Scoring Tool

### FL-515 Panama City/Bay, Jackson County Continuum of Care FY2024 CoC Competition Project Application Scoresheet

Agency			
Project Name		New / Renewal	
Reviewer		Date	

<b>THRESHOLD REQUIREMENTS</b>		
<p>Projects are reviewed by the Collaborative Applicant to determine whether they meet eligibility threshold requirements. Applications may be rejected and disqualified from the review process for failing to meet any of the requirements listed in this section. <b>This section will be completed by Collaborative Applicant staff based on application data. HUD requires the Collaborative Applicant to conduct this review.</b></p>		
Application Requirements	Met	Not Met
Program participants are eligible for the program component type selected.	<input type="checkbox"/>	<input type="checkbox"/>
The proposed activities are eligible and consistent with 24 CFR part 578.	<input type="checkbox"/>	<input type="checkbox"/>
The project narrative is fully responsive to the question being asked and meets the criteria for that question as required by the NOFO and included in the detailed instructions provided by HUD.	<input type="checkbox"/>	<input type="checkbox"/>
The data provided in all parts of the project application are consistent.	<input type="checkbox"/>	<input type="checkbox"/>
All required attachments correspond to the attachments list in e-snaps, contain accurate and complete information, and are dated between May 1, 2024 and September 28, 2024.	<input type="checkbox"/>	<input type="checkbox"/>
Application materials were submitted by the Lead Agency deadline.	<input type="checkbox"/>	<input type="checkbox"/>
Applicant has no outstanding HUD or Lead Agency monitoring findings. Response to any past findings was not overdue or unsatisfactory.	<input type="checkbox"/>	<input type="checkbox"/>
No Federal or State agency has taken adverse action against the provider.	<input type="checkbox"/>	<input type="checkbox"/>
Project complies with the requirements of the CoC interim rule (24 CFR part 578), <i>including requirements to accept referrals from the Coordinated Entry System for the project and to participate in HMIS.</i>	<input type="checkbox"/>	<input type="checkbox"/>

### SCORING SUMMARY

Section	Maximum Points (New / Renewal)	Project Score
Section 1: Key Project Elements	40	
Section 2: Project Performance (renewals only)	50	
Section 3: CoC Participation	20	
Section 4: Agency Capacity	20	
Section 5: Proposal Quality	30	
<b>TOTAL POINTS</b>	<b>110/160</b>	

<b>SECTION 1: KEY PROJECT ELEMENTS</b>			
<b>This section will be scored by the Collaborative Applicant based on data in the project application.</b>		<b>Max Points</b>	<b>Project Score</b>
Cost Effectiveness	Cost per client served compared to other project applications. <i>Assign maximum points to lowest cost per client, then decrease points proportionally down to highest cost per client.</i>	<b>10</b>	
Housing First	Project follows the Housing First model. <i>Yes: 10 points</i> <i>No: 0 points</i>	<b>10</b>	
Addresses Severe Barriers	Project will provide services to populations with specific severe barriers to housing, including low/no income, substance abuse, and chronic homelessness. <i>Yes: 10 points</i> <i>No: 0 points</i>	<b>10</b>	
Addresses Racial/Ethnic Barriers	Project has identified racial/ethnic barriers to participation AND has described steps taken/will take to eliminate those barriers. <i>Yes: 10 points</i> <i>No: 0 points</i>	<b>10</b>	
<b>SECTION 1 TOTAL POINTS</b>		<b>40</b>	

<b>SECTION 2: PROJECT PERFORMANCE (renewal projects only)</b>			
<b>This section will be completed by the Collaborative Applicant staff based on data in Annual Performance Reports and HMIS. Data from comparable databases will be used for projects submitted by victim service providers.</b>		<b>Max Points</b>	<b>Project Score</b>
System Performance: Successful Exits	% leavers exiting to PH or retaining housing <i>Exits to PH &gt;= 90% or no exits: 10 points</i> <i>Exits to PH = 75% - 89%: 5 points</i> <i>Exits to PH &lt; 75%: 0 points</i>	<b>10</b>	
System Performance: Returns to Homelessness	% leavers accessing CE or ES within 2 years of exit <i>Based on all applications received.</i> <i>Lowest % (or no exits) receives full points, highest % receives no points.</i> <i>Calculation: <math>10 - (\frac{\text{this project \%}}{\text{highest project \%}} * 10)</math></i>	<b>10</b>	
System Performance: Employment/Income Growth	% clients with increased total income <i>Based on improvement over FY2022 CoC average (stayers + leavers) of 25.5%.</i> <i>Highest % receives full points. Project averages below 25.5% receive no points.</i> <i>Calculation: <math>\frac{\text{this project average} - 25.5}{\text{highest project average} - 25.5} * 10</math></i>	<b>10</b>	
Utilization Rate (renewal projects only)	% of units actually occupied <i>Units occupied &gt;= 100% of total units: 10 points</i> <i>Units occupied &gt;= 80% of total units: 5 points</i> <i>Units occupied &lt; 80% of total units: 0 points</i>	<b>10</b>	

System Performance: Length of Time Homeless	Average Length of Time Homeless is shorter in comparison to other renewal projects.  <i>Based improvement over CoC median 118 days.</i> <i>LOT Homeless &lt; 80 days: 10 pts</i> <i>LOT Homeless = 80 - 118 days: 5 pts</i> <i>LOT Homeless &gt;= 118 days: 0 pts</i>	<b>10</b>	
<b>SECTION 2 TOTAL POINTS</b>		<b>50</b>	

<b>SECTION 3: CoC PARTICIPATION</b>			
<b>This section will be completed by the Collaborative Applicant staff based on HMIS data, meeting minutes and attendance sheets.</b>		<b>Max Points</b>	<b>Project Score</b>
Coordinated Entry	Agency participates fully in Coordinated Entry including no side doors.  <i>Yes, and Lead Agency confirms no side doors: 10 points</i> <i>Yes, and Lead agency does not confirm no side doors: 5 points</i> <i>No: 0 points</i>	<b>5</b>	
Meetings	Agency regularly attends and participates in membership meetings.  <i>Agency staff attend 80% or more membership meetings: 10 points</i> <i>Agency staff attend less than 80% but at least 50% of membership meetings: 5 pts</i> <i>Agency staff attend less than 50% but at least 30% of membership meetings: 2 pts</i> <i>Agency staff attend less than 30% of membership meetings: 0 points</i>	<b>10</b>	
Committees/Workgroups	Agency is represented on committees and workgroups.  <i>Agency staff regularly serve on more than one CoC committee or workgroup: 5 pts</i> <i>Agency staff regularly serve on one CoC committee or workgroup: 3 points</i> <i>Agency staff do not serve on CoC committees and workgroups: 0 points</i>	<b>5</b>	
<b>SECTION 3 TOTAL POINTS</b>		<b>20</b>	

<b>SECTION 4: AGENCY CAPACITY</b>			
<b>This section will be completed by the Collaborative Applicant staff based on data in the project application.</b>		<b>Max Points</b>	<b>Project Score</b>
Target Population	Experience of the applicant in working with the target population.  <i>10 or more years of experience: 5 points</i> <i>Less than 10 but more than 4 years of experience: 3 points</i> <i>Less than 4 years of experience: 0 points</i>	<b>5</b>	
Similar Housing	Experience of the applicant in providing housing similar to the type proposed in the application.  <i>10 or more years of experience: 5 points</i> <i>Less than 10 but more than 4 years of experience: 3 points</i> <i>Less than 4 years of experience: 0 points</i>	<b>5</b>	

Years in Operation	Length of time organization has been in operation. <i>10 or more years: 5 points</i> <i>Less than 10 but more than 4 years: 3 points</i> <i>Less than 4 years: 0 points</i>	5	
Leverage of other Funding	Applicant’s experience in leveraging other Federal, State, local, and private sector funds. <i>10 or more years: 5 points</i> <i>Less than 10 but more than 4 years: 3 points</i> <i>Less than 4 years: 0 points</i>	5	
<b>SECTION 4 TOTAL POINTS</b>		<b>20</b>	

<b>SECTION 5: PROPOSAL QUALITY</b>			
<b>This section will be scored by Project Selection Committee based on the entire project application.</b>		<b>Max Points</b>	<b>Project Score</b>
Quality of application (detailed narratives, responses address questions adequately, etc.)	<i>Outstanding: 5 points</i> <i>Above Average: 4 points</i> <i>Average: 3 points</i> <i>Below Average: 2 points</i> <i>Barely Acceptable: 0 points</i>	<b>10</b>	
Project addresses a significant need in the CoC	<i>Strongly Agree: 10 points</i> <i>Agree: 8 points</i> <i>Neither Agree nor Disagree: 5 points</i> <i>Disagree: 2 points</i> <i>Strongly Disagree: 0 points</i>	<b>10</b>	
Project is the best use of this funding compared to other project proposals	<i>Strongly Agree: 10 points</i> <i>Agree: 8 points</i> <i>Neither Agree nor Disagree: 5 points</i> <i>Disagree: 2 points</i> <i>Strongly Disagree: 0 points</i>	<b>10</b>	
<b>SECTION 5 TOTAL POINTS</b>		<b>30</b>	

**FL-515 Panama City/Bay, Jackson County Continuum of Care  
FY2024 CoC Competition  
Project Application Scoresheet**

Agency	Salvation Army Panama City		
Project Name	Rural Domestic Violence	New / Renewal	
Reviewer	Laurie F Combs	Date	10/4/2024

<b>THRESHOLD REQUIREMENTS</b>		
Projects are reviewed by the Collaborative Applicant to determine whether they meet eligibility threshold requirements. Applications may be rejected and disqualified from the review process for failing to meet any of the requirements listed in this section. <b>This section will be completed by Collaborative Applicant staff based on application data. HUD requires the Collaborative Applicant to conduct this review.</b>		
Application Requirements	Met	Not Met
Program participants are eligible for the program component type selected.	✓	
The proposed activities are eligible and consistent with 24 CFR part 578.	✓	
The project narrative is fully responsive to the question being asked and meets the criteria for that question as required by the NOFO and included in the detailed instructions provided by HUD.	✓	
The data provided in all parts of the project application are consistent.	✓	
All required attachments correspond to the attachments list in e-snaps, contain accurate and complete information, and are dated between May 1, 2024 and September 28, 2024.	✓	
Application materials were submitted by the Lead Agency deadline.	✓	
Applicant has no outstanding HUD or Lead Agency monitoring findings. Response to any past findings was not overdue or unsatisfactory.	✓	
No Federal or State agency has taken adverse action against the provider.	✓	
Project complies with the requirements of the CoC interim rule (24 CFR part 578), including requirements to accept referrals from the Coordinated Entry System for the project and to participate in HMIS.	✓	

**SCORING SUMMARY**

Section	Maximum Points (New / Renewal)	Project Score
Section 1: Key Project Elements	40	30
Section 2: Project Performance (renewals only)	50	0
Section 3: CoC Participation	20	15
Section 4: Agency Capacity	20	20
Section 5: Proposal Quality	30	30
<b>TOTAL POINTS</b>	<b>110/160</b>	<b>95</b>

<b>SECTION 1: KEY PROJECT ELEMENTS</b>			
<b>This section will be scored by the Collaborative Applicant based on data in the project application.</b>		<b>Max Points</b>	<b>Project Score</b>
Cost Effectiveness	Cost per client served compared to other project applications. <i>Assign maximum points to lowest cost per client, then decrease points proportionally down to highest cost per client.</i>	10	10
Housing First	Project follows the Housing First model. <i>Yes: 10 points No: 0 points</i>	10	10
Addresses Severe Barriers	Project will provide services to populations with specific severe barriers to housing, including low/no income, substance abuse, and chronic homelessness. <i>Yes: 10 points No: 0 points</i>	10	10
Addresses Racial/Ethnic Barriers	Project has identified racial/ethnic barriers to participation AND has described steps taken/will take to eliminate those barriers. <i>Yes: 10 points No: 0 points</i>	10	0
<b>SECTION 1 TOTAL POINTS</b>		<b>40</b>	<b>30</b>

<b>SECTION 2: PROJECT PERFORMANCE (renewal projects only)</b>			
<b>This section will be completed by the Collaborative Applicant staff based on data in Annual Performance Reports and HMIS. Data from comparable databases will be used for projects submitted by victim service providers.</b>		<b>Max Points</b>	<b>Project Score</b>
System Performance: Successful Exits	% leavers exiting to PH or retaining housing <i>Exits to PH &gt;= 90% or no exits: 10 points Exits to PH = 75% - 89%: 5 points Exits to PH &lt; 75%: 0 points</i>	10	/
System Performance: Returns to Homelessness	% leavers accessing CE or ES within 2 years of exit <i>Based on all applications received. Lowest % (or no exits) receives full points, highest % receives no points. Calculation: <math>10 - (\frac{\text{this project \%}}{\text{highest project \%}} * 10)</math></i>	10	
System Performance: Employment/Income Growth	% clients with increased total income <i>Based on improvement over FY2022 CoC average (stayers + leavers) of 25.5%. Highest % receives full points. Project averages below 25.5% receive no points. Calculation: <math>\frac{\text{this project average} - 25.5}{\text{highest project average} - 25.5} * 10</math></i>	10	
Utilization Rate (renewal projects only)	% of units actually occupied <i>Units occupied &gt;= 100% of total units: 10 points Units occupied &gt;= 80% of total units: 5 points Units occupied &lt; 80% of total units: 0 points</i>	10	

System Performance: Length of Time Homeless	Average Length of Time Homeless is shorter in comparison to other renewal projects.  <i>Based improvement over CoC median 118 days.</i> <i>LOT Homeless &lt; 80 days: 10 pts</i> <i>LOT Homeless = 80 - 118 days: 5 pts</i> <i>LOT Homeless &gt;= 118 days: 0 pts</i>	10	
<b>SECTION 2 TOTAL POINTS</b>		<b>50</b>	

<b>SECTION 3: CoC PARTICIPATION</b>			
This section will be completed by the Collaborative Applicant staff based on HMIS data, meeting minutes and attendance sheets.		Max Points	Project Score
Coordinated Entry	Agency participates fully in Coordinated Entry including no side doors.  <i>Yes, and Lead Agency confirms no side doors: 10 points</i> <i>Yes, and Lead agency does not confirm no side doors: 5 points</i> <i>No: 0 points</i>	5	5
Meetings	Agency regularly attends and participates in membership meetings.  <i>Agency staff attend 80% or more membership meetings: 10 points</i> <i>Agency staff attend less than 80% but at least 50% of membership meetings: 5 pts</i> <i>Agency staff attend less than 50% but at least 30% of membership meetings: 2 pts</i> <i>Agency staff attend less than 30% of membership meetings: 0 points</i>	10	10
Committees/Workgroups	Agency is represented on committees and workgroups.  <i>Agency staff regularly serve on more than one CoC committee or workgroup: 5 pts</i> <i>Agency staff regularly serve on one CoC committee or workgroup: 3 points</i> <i>Agency staff do not serve on CoC committees and workgroups: 0 points</i>	5	0
<b>SECTION 3 TOTAL POINTS</b>		<b>20</b>	<b>15</b>

<b>SECTION 4: AGENCY CAPACITY</b>			
This section will be completed by the Collaborative Applicant staff based on data in the project application.		Max Points	Project Score
Target Population	Experience of the applicant in working with the target population.  <i>10 or more years of experience: 5 points</i> <i>Less than 10 but more than 4 years of experience: 3 points</i> <i>Less than 4 years of experience: 0 points</i>	5	5
Similar Housing	Experience of the applicant in providing housing similar to the type proposed in the application.  <i>10 or more years of experience: 5 points</i> <i>Less than 10 but more than 4 years of experience: 3 points</i> <i>Less than 4 years of experience: 0 points</i>	5	5



Years in Operation	Length of time organization has been in operation. <i>10 or more years: 5 points</i> <i>Less than 10 but more than 4 years: 3 points</i> <i>Less than 4 years: 0 points</i>	5	5
Leverage of other Funding	Applicant's experience in leveraging other Federal, State, local, and private sector funds. <i>10 or more years: 5 points</i> <i>Less than 10 but more than 4 years: 3 points</i> <i>Less than 4 years: 0 points</i>	5	5
<b>SECTION 4 TOTAL POINTS</b>		<b>20</b>	<b>20</b>

<b>SECTION 5: PROPOSAL QUALITY</b>			
<b>This section will be scored by Project Selection Committee based on the entire project application.</b>		<b>Max Points</b>	<b>Project Score</b>
Quality of application (detailed narratives, responses address questions adequately, etc.)	<i>Outstanding: 5 points</i> <i>Above Average: 4 points</i> <i>Average: 3 points</i> <i>Below Average: 2 points</i> <i>Barely Acceptable: 0 points</i>	10	10
Project addresses a significant need in the CoC	<i>Strongly Agree: 10 points</i> <i>Agree: 8 points</i> <i>Neither Agree nor Disagree: 5 points</i> <i>Disagree: 2 points</i> <i>Strongly Disagree: 0 points</i>	10	10
Project is the best use of this funding compared to other project proposals	<i>Strongly Agree: 10 points</i> <i>Agree: 8 points</i> <i>Neither Agree nor Disagree: 5 points</i> <i>Disagree: 2 points</i> <i>Strongly Disagree: 0 points</i>	10	10
<b>SECTION 5 TOTAL POINTS</b>		<b>30</b>	<b>30</b>



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October 14, 2024

To Whom It May Concern

The FL 515 Continuum of Care Did not reject or reduce any projects for the HUD FY 2024 CoC Local Program Competition.

Thank you,

A handwritten signature in black ink that reads "Michael J. Thomas".

Michael J. Thomas  
Executive Director  
Doorways of NWFL



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1E-5a. Notification of Projects Accepted Pg. 1 of 2

October 14, 2024

Mr. Arnaldo Pena  
The Salvation Army Panama City  
1824 W. 15<sup>th</sup> Street  
Panama City, FL 32401

The Project Selection Committee for the FY2024 HUD Continuum of Care Competition met on October 4, 2024, to review and score project applications submitted in response to the FY 2024 HUD NOFO. All projects were scored using the CoC Approved scoring criteria.

I am pleased to inform you that the Salvation Army of Panama City application-DV Bonus-Rural Domestic Violence – will be submitted with the FY2024 CoC Consolidated Application.

Thank you for taking the time to submit your new project application. We appreciate your participation in our Continuum of Care and the hard work that you do every day to serve our homeless population. We look forward to working with you on this and other projects in the future. The next step will be HUD’s decision to fund CoC projects. We all look forward to HUD’s reply. No applications were rejected or reduced. The official hard copy of this letter will be sent in the mail this week.

The Salvation Army, A Georgia Corp. d/b/a The Salvation Army of Panama City	
Project Name	Rural Domestic Violence
Project Ranking	3 out of 3
Project Score	95 out of 110
Funding Amount	\$199,650.00

Thank you,

Michael J. Thomas  
Executive Director  
Doorways of NWFL

Homeless & Hunger Coalition of Northwest Florida, Inc., dba Doorways of Northwest Florida, is a 501 (c) 3 organization. All donations are tax deductible. Federal ID# 59-2853138 Division of Consumer Services Registration # CH4150. A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE (800-435-7352) WITHIN THE STATE. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE.

*mailed 10-24*

**Local Competition Selection Results**  
**Question 1E-5b page 1 of 1**

<b>LOCAL COMPETITION SELECTION RESULTS</b>							
<b>FI 515 Doorways of NW Florida</b>							
<b>FINAL PROJECT SCORES FOR ALL PROJECTS FOR FY 2024 CoC NOFA</b>							
	Project Name	Provider	Score	Accepted or Rejected	Rank (if Accepted)	Requested Funding Amount	Reallocated Funds
1.	HMIS	Doorways of NW Florida	n/a	Accepted	1 of 3	\$30,765.00	\$ 0
2.	Coordinated Entry	Doorways of NW Florida	n/a	Accepted	2 of 3	\$159,720.00	\$ 0
3.	Rural Domestic Violence	The Salvation Army	95 out of 110	Accepted	3 of 3	\$199,650.00	\$ 0
4.	Planning	Doorways of NW Florida	n/a	Accepted	Not Ranked	\$66,550.00	\$ 0